

France Telecom

France

Livebox

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COMMENTS

Former monopoly operator France Telecom provides high-speed access through its ISP Orange France (formerly Wanadoo), which is the largest Internet provider in the country. Orange offers VoIP as part of its triple-play "Livebox" package. Livebox launched in July 2004. As of March 2007, Orange counted over 3.9 million subscribers in France, of which 2.6 million were VoIP customers.

France Telecom offers VoIP services through its Orange ISPs in the Netherlands, Poland, Spain, and the U.K. The company reported 552,000 VoIP customers outside of France at the end of March 2007.

Orange's Livebox triple-play plan is priced at €29.90 per month in France for unlimited domestic calls and 8 Mbps downstream rate, plus €3 per month for modem rental. Customers must also have a basic telephone line subscription that costs €15.

RESIDENTIAL VOIP SERVICE LAUNCH DATE

July 2004

VOIP SUBSCRIBERS

2,624,000 March 2007
2,081,000 December 2006
1,731,000 September 2006
1,464,000 June 2006
1,200,000 March 2005

OTHER SUBSCRIBERS (MARCH 2007)

24,774,000 Fixed-Line Switched Subscribers
23,226,000 Wireless Subscribers
6,329,000 ADSL Subscribers
745,000 IPTV Subscribers

LOCAL LOOPS UNBUNDLED (MARCH 2007)

2,555,000 Full ULLs
1,754,000 Partial ULLs
4,308,000 Total ULLs