

Executive Summary

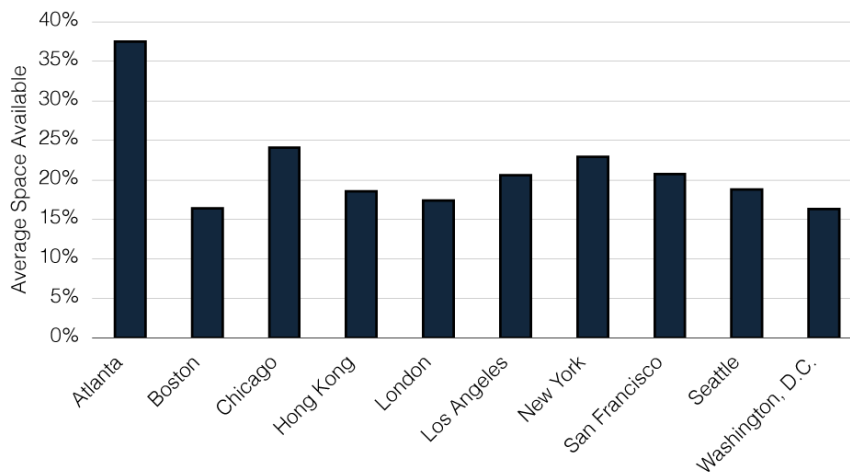
The global colocation market continues to be remarkably robust, even in the face of the broader economic slowdown. The retail sector, in particular, shows consistent growth in both established and nascent markets. Many key metropolitan areas have little site availability, and large and small operators alike are rushing to expand capacity.

Colocation refers to shared data center space for power, cooling, and network interconnection. A diversity of entities, spanning carrier networks, content providers, private academic networks, government organizations, investment firms, and numerous other types of networks require such shared space. TeleGeography's *Colocation Database* is an online directory containing profiles of 2,223 colocation sites around the world. The analysis focuses on the retail colocation market, which consists of operators who offer relatively low-capacity, short-term leases to multiple clients in a given data center. The analysis is based on 763 retail colocation site updates in 2011.

Metro Capacity

Respondents to TeleGeography's colocation survey indicate that there is relentlessly increasing demand for retail colocation space. Customer uptake of server space continues to outpace development of new facilities and expansion of existing usable space. In nine out of ten metro areas, less than 25 percent of existing retail colocation space is available for lease (see Figure: Average Colocation Space Available in Select Metro Areas, 2011). Five metro areas, including Washington, D.C., London, Hong Kong, Seattle, and Boston are limited to under 20 percent availability.

FIGURE 1
Average Colocation Space Available in Select Metro Areas, 2011



Notes: Based on data collected by TeleGeography in 2011 from survey responses and public information. Percentages represent weighted average floor space, in order to account for the relative sizes of sites reporting.

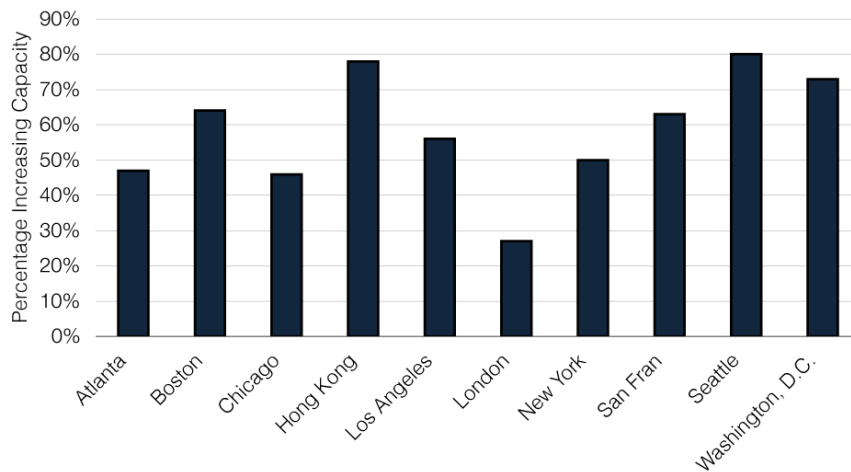
Source: TeleGeography

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Operators in several metro areas have much less available colocation capacity in 2011 than they did in 2010. Washington, D.C. saw available space drop by 45 percent from 2010, falling from about 30 percent vacancy to just 16 percent. While 36 percent of existing retail colocation space in New York was available for lease in 2010, only 23 percent was available in 2011. Availability in London dropped by 26 percent in the same period.

Metropolitan areas where colocation space is limited are often the same areas where new development is taking place on a large scale. In the past, high demand for colocation space in these metro areas has quickly run up against supply constraints, even after extensive new site buildout. Operators anticipate that heavy demand will continue. Among sites surveyed, operators most often indicated intentions to expand capacity in the next two years in Hong Kong, Seattle, and Washington, D.C. (see Figure: Percentage of Respondents Planning to Increase Presence by Metro Area).

FIGURE 2
Percentage of Respondents Planning to Increase Presence by Metro Area



Notes: Based on data collected by TeleGeography in 2011 from survey responses.

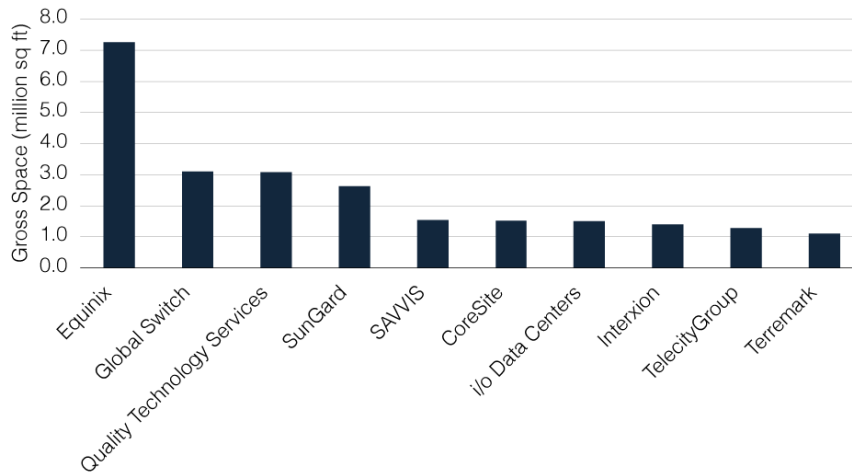
Source: TeleGeography

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Providers

Of the retail operators included in TeleGeography's *Colocation Database*, Equinix controls the most real estate. Its gross colocation space grew nearly 11 percent, increasing from 6.6 million square feet in 2010 to 7.3 million square feet in 2011 (see Figure: Largest Operators by Gross Floor Space, 2011). Global Switch has a large presence as well, with just over 3 million square feet. Each of the ten largest retail colocation operators covered in this study controls over 1 million square feet of space, while the largest 15 operators cumulatively control about 27.2 million square feet of data center space.

FIGURE 3
Largest Operators by Gross Floor Space, 2011



Notes: Based on data collected by TeleGeography in 2011 from survey responses and public information. Companies that requested data confidentiality are not shown.

Source: TeleGeography

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A few colocation providers have extensive capacity in multiple hub telecom markets (see Figure: Largest Operators in Select Metro Areas, 2011). Global Switch and TelecityGroup have sizable footprints at European hubs, while CoreSite and Terremark are strongly represented at U.S. hubs. SAVVIS and Telehouse have the distinction of being well-represented on both sides of the Atlantic, and Equinix is among the largest operators in every European and U.S. telecom market depicted here.

FIGURE 4
Largest Operators in Select Metro Areas, 2011

| | Gross Floor Space (sq ft) | Gross Floor Space (sq m) |
|---------------------------------|------------------------------|-----------------------------|
| London | | |
| Global Switch | 957,590 | 88,963 |
| Telehouse | 517,647 | 48,091 |
| Equinix | 491,588 | 45,670 |
| TelecityGroup | 411,461 | 38,226 |
| SAVVIS | 110,360 | 10,253 |
| New York/ New Jersey | | |
| i/o Data Centers | 831,000 | 77,202 |
| Equinix | 823,779 | 76,532 |
| Sungard | 378,000 | 35,117 |
| Telehouse | 307,000 | 28,521 |
| telx | 299,202 | 27,797 |
| Paris | | |
| Telehouse | 796,529 | 74,000 |
| Global Switch | 557,118 | 51,758 |
| Interxion | 289,323 | 26,879 |
| Equinix | 238,959 | 22,200 |
| TelecityGroup | 200,209 | 18,600 |
| Bay Area/ Silicon Valley | | |
| Equinix | 750,430 | 69,717 |
| SAVVIS | 282,307 | 26,227 |
| Coresite | 210,721 | 19,577 |
| Quality Technology Services | 135,000 | 12,542 |
| Terremark | 116,000 | 10,777 |
| Washington, D.C. | | |
| Equinix | 711,279 | 66,080 |
| Coresite | 307,137 | 28,534 |
| SAVVIS | 169,483 | 15,745 |
| Terremark | 150,000 | 13,935 |
| Latisys | 72,000 | 6,689 |

Notes: Based on data collected by TeleGeography in 2011 from survey responses and public information. Companies that requested data confidentiality are not shown.

Source: TeleGeography research

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Major colocation operators have expanded their capacity across the globe over the past two years (see Figure: Operators with Largest Amount of New Colocation Site Capacity by Region, 2009–2011 (sq ft)). While most sizable providers have focused on a single region

for new development, Equinix has greatly expanded its footprint in each major region of the globe, adding nearly 1.5 million gross square feet of new colocation site space since September 2009.

FIGURE 5
Operators with Largest Amount of New Colocation Site Capacity by Region, 2009–2011 (sq ft)

| Operator | North America | Europe | Asia-Pacific | Latin America | Net Increase |
|-----------------------------|---------------|---------|--------------|---------------|--------------|
| Equinix | 373,829 | 627,288 | 342,016 | 155,643 | 1,498,776 |
| Quality Technology Services | 1,370,000 | | | | 1,370,000 |
| i/o Data Centers | 831,000 | | | | 831,000 |
| Interxion | | 162,524 | | | 162,524 |
| European Data Hub | | 161,459 | | | 161,459 |
| KVH | | | 151,341 | | 151,341 |
| TelecityGroup | | 123,785 | | | 123,785 |
| SAVVIS | 77,968 | | 18,629 | | 96,597 |
| Gyron Internet | | 88,000 | | | 88,000 |
| Internap | 73,000 | | | | 73,000 |

Notes: Based on data collected by TeleGeography in 2011 from survey responses and public information. Companies that requested data confidentiality are not shown. "New Colocation Capacity" refers to square footage of new colocation sites launched by operators between September 2009 and September 2011.

Source: TeleGeography research

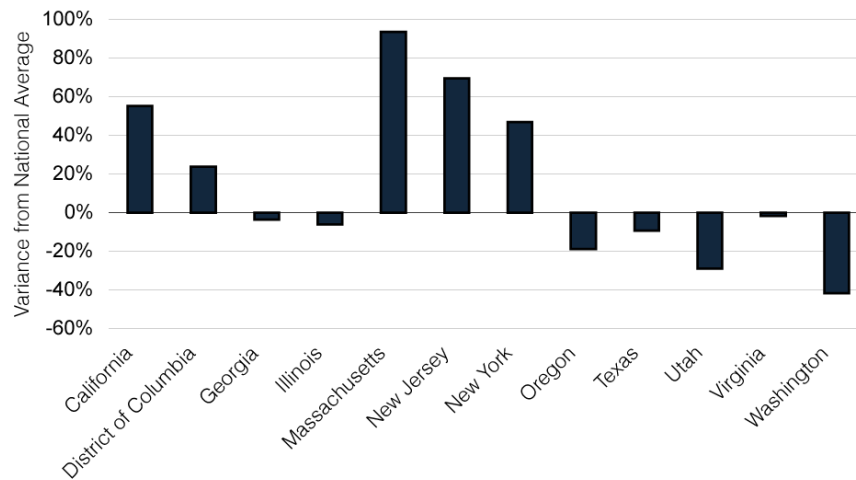
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Power Costs

Power is a particularly variable and costly service component. Power costs are rising as a percentage of overall colocation costs, due to the requirements of increasingly sophisticated servers in condensed rack space. Colocation operators pay a premium for power in locations where it is a scarce commodity, and conversely they pay significantly less where power is more abundant or where prices are tightly regulated. These premiums or discounts are then passed on to colocation customers.

Industrial power rates in the U.S. are among the lowest in the world, averaging less than half the cost of industrial rates in Europe. In locations like New York and California, operators and customers are willing to pay utility prices that are much higher than the U.S. national average in order to locate in hub commercial markets (see Figure: Variance of Industrial Utility Rates in Select States). Conversely, colocation operators in Washington state, Oregon, and Utah capitalize on the availability of abundant, cheap power to attract colocation clients despite their relative lack of proximity to major communication hubs.

FIGURE 6
Variance of Industrial Utility Rates in Select States



Notes: Average industrial rates as of April 2011.

Source: TeleGeography, U.S.
Energy Information Administration

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The content on the preceding pages is a section from TeleGeography's Colocation Database

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